



## Terms and Conditions

1. Vouchers are only available to residents 18+ who were personally impacted by the Northern and Central Monsoon Flooding 2023 or are currently residing in Burke Shire for the recovery period (between the flooding event and 30 September 2023).
2. Residents must provide evidence of their residency within the Burke Shire Region to be considered eligible.
3. The voucher amount must be spent at participating stores/businesses in the Burke Shire Council region at a participating business in one transaction by the expiry date printed on the front of the voucher (being 30 June 2024).
4. Any amount over \$50.00 must be paid for by the purchaser at the time of purchase. If the transaction is less than value of the voucher/s the purchaser forfeits the amount up to the value of the voucher/s.
5. Vouchers must be redeemed by 30 June 2024; no exceptions will be made to this date at any stage.
6. Vouchers cannot be refunded in full or in part for cash and must be surrendered at the time of purchase to one of the nominated venues as per section 6 of this procedure.
7. Vouchers are not transferable
8. Lost, stolen or damaged voucher will not be replaced or refunded.
9. Vouchers cannot be used to purchase alcohol products and/or smoking and/or vaping products.
10. The Burke Shire Council reserves the right to amend terms and conditions or cancel vouchers used fraudulently and/or outside the stated terms and conditions at any point in time.
11. Vouchers must be collected in person by 30 September 2023 unless in exceptional circumstances as determined by Council where alternate arrangements will be made.